

Community Relations

Public Concerns and Suggestions

The School Board is interested in receiving valid concerns and suggestions. Public concerns or suggestions shall be referred to the appropriate level staff member or District administrator. Each concern or suggestion shall be considered on its merits.

The Superintendent shall be responsible for establishing procedures for responding promptly to citizen questions and concerns that shall include, but not be limited to:

1. Identification of resource personnel on whom citizens can call for the prompt answering of questions and the resolution of problems.
2. A clear procedure for the formal resolution of problems when informal methods are not productive.
3. Appropriate levels of appeal to ensure that citizens receive a full and fair hearing in the resolution of problems.

An individual not satisfied after using the chain of command procedure may file a grievance under the Uniform Grievance Procedure. This policy shall not be construed to create an independent right to a hearing before the Board.

CROSS REF.: 2.260 (Uniform Grievance Procedure) and 6.260.

Adopted: June 25, 1998
Reviewed: September 25, 2003
Revised: March 24, 2011
Revised: May 26, 2011